

Resident Involvement in Sheltered Housing



What we will cover

- The role of the Sheltered Housing Officer
- How the Sheltered Housing Officers and the Community Development Team engage with residents and how they involve them

Sheltered Housing Officers

The role of the sheltered housing officer is to:-

- support residents to live independently in a safe environment
- prevent social isolation.

To achieve this the Sheltered Housing Officers will work with:

- the Public Health Team based at the Civic Centre
- voluntary agencies
- Local Schools
- our own Community Development Team

Sheltered Accommodation



Social life-Traditional community activities

- Coffee Mornings
- Trips
- Carpet Bowls
- Snooker
- Card Games
- Knitting and Crochet
- Afternoon Tea
- Fish and Chips
- Bingo
- Quiz nights
- Fundraising Events



What we do with the Public Health Team

Falls Prevention

- 'happy feet' event
- Stay steady classes

Healthy Lifestyle

- Healthy and unhealthy foods
- Henpower

Schools

To create mutual respect and understanding between generations

Joint monthly activities between pupils and sheltered residents:

- Carpet Bowls
- Snooker
- Card Games
- Knitting and Crochet

Community Development Team

Residents Feedback and Support

- Sheltered Housing Working Group
- Block voices/ TVA (Tenants Voice Association)
- Action Groups
- Residents Associations
- Sheltered Housing Focus Group
- Representation on other focus groups
- Community groups/Southend Community Event
- Resident Peer Mentors



Scrutiny- Resident involved in shaping services

- Southend Residents Forum
- Representation in Southend Tenants & Residents Federation
- Sounding Board
- Resident Scrutiny Forum
- Resident Inspectors& Co-ordinators



Resident led projects in Sheltered

Residents can apply for a small fund to improve their environment with a project that becomes a sustainable part of their community, this is done democratically by majority support and put to panel with a competitive variety of quotes



Social and Active life

- Arts & crafts classes
- Book Clubs
- Healthy Eating courses
- Sports & Leisure
- Intergenerational workshops
- University of 3rd age
- Digital training & Computers in Common Rooms (HUB)
- Gardening clubs
- Older people mental health



Outreach Tenancy Sustainment

- Housing Applications (On the move)
- Housing Benefit Applications
- Essential living fund and discretionary housing payments
- Referrals to Access team
- Referrals to Services (Age concern, Mind, CAB, Cape etc..)



- Assisting with the bidding process
- Assessing housing needs with residents
- Helping residents with debts
- General support ongoing needs







Community Development

